Privacy
Orbital Wills

1. Who we are

Orbital Wills (“we”, “us”, “our”) provides online will-writing and document preparation services.

We are the data controller responsible for your personal data.

Contact:
Email: hello@orbitalwills.co.uk
Registered office: 167-169 Great Portland Street, First Floor, London, United Kingdom, W1W 5PF

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2. What information we collect

When you use our website or services, we may collect:

- Personal details (name, address, date of birth, email)
- Information you provide for will creation
- Payment information (processed securely by third-party providers)
- Technical data (IP address, browser type, device information)

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3. How we use your information

We use your information to:

- Provide our will-writing services
- Generate documents based on your responses
- Communicate with you about your order
- Process payments
- Meet legal and regulatory obligations

We do **not** sell your data.

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4. Legal basis for processing

We process your data under the following legal bases:

- Performance of a contract
- Legal obligation

- Legitimate interests
- Consent (where applicable)

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5. Data storage and security

We take reasonable technical and organisational measures to protect your data.

Your information is stored securely and only accessible to authorised parties.

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6. Sharing your data

We may share your data with:
- Payment processors (e.g. Stripe)
- Technology providers supporting our website
- Professional reviewers (only if you request an additional review service)

We never share more data than necessary.

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7. How long we keep your data

We retain personal data only as long as necessary to provide our services and meet legal obligations.

You may request deletion of your data, subject to legal requirements.

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8. Your rights

You have the right to:
- Access your data
- Correct inaccurate data
- Request deletion
- Object to processing
- Request data portability

To exercise your rights, contact us at [email].

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9. Complaints

If you have concerns, you may contact the Information Commissioner's Office (ICO):
www.ico.org.uk